

“Your Property
Our
Profession”



STARGATE
BUILDING SOLUTIONS LLC





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INTRODUCTION

Stargate Building Solutions LLC was established in 2005. After an 18 year passionate journey, consistently maintaining our high standards and outstanding levels of client care, we have grown to become a leading UAE fit-out, residential and commercial property maintenance company employing over 700+ loyal and professional staff.

From apartments to palaces, we provide an extraordinary range of fit-out and residential property maintenance services. With our menu of expertise extending to solving the most difficult and complicated issues, the Stargate name has become synonymous with quality and reliability.



HOUSEKEEPING



Stargate stepped through the world of hospitality in the year 2017 exclusively for hotels.

- **Room Attendant**
- **Public Area Attendant**
- **Car Park Annual Maintenance Contract**
- **Marble Cleaning & Maintenance**
- **Carpet and Upholstery Cleaning & Maintenance**
- **Pool Cleaning**

1. BETTER QUALITY

The outsource providers are well-structured with world-class facilities, training opportunities, and catering to the individual needs of the hotel and brand. So outsourcing housekeeping staff can ensure a better quality of well-trained employees.

2. SPECIALIZATION

Outsourcing provides an enhanced quality in specialized Products and/or Services. It may be best to employ people as recommended by experts who have trained them well following their virtues, fortes, and strengths

3. COMMUNICATION ISSUES

Outsourcing enables hotel management to communicate with only one party rather than keeping all departments of housekeeping synchronized at all times. Instructions, innovations, training, new policies.

4. INCREASED RESOURCES

The hotel industry can now focus on the other departments and thrive on enhanced resources because of outsourcing. They can direct all their energies towards customer satisfaction and brand empowerment, for instance, and achieve new heights.

5. HIGH LEVELS OF CONCENTRATED EXPERTISE

Agencies are well-equipped with expert training and module-sharing hotel policies, housekeeping structures, and basic know-how. So, hotels don't need to bother with providing concentrated expertise to the newly employed staff.

6. TECHNOLOGY

AI has stepped in everywhere in the hotel industry – whether it is a remote check-in, a key less entry, technological amenities, etc. Hotels can now concentrate on upgrading their internal technologies and gain access to industry-first innovations when key areas are outsourced. Besides that, any kind of software that needs to be used to supervise, monitor, assess, and control the house keeping staff, will fall on the outsourcing partner.

7. SPENDING MORE TIME ON CORE OPERATIONS

When you don't have to worry about maintaining rooms, catering to in-room . guests, and employing staff for housekeeping, you have more time to concentrate on meeting guest demands.

8. FLEXIBILITY WITH LABOUR HIRE

Outsourcing decreases the liabilities hotels have to deal with, and they don't have to exhaust themselves over strenuous recruitment processes or deal with absenteeism, attrition, turnover, and fixed salaries.

9. GAIN COMPETITIVE ADVANTAGE

Outsourcing can give you an overall cost advantage against other hotels by saving your time, operating costs, overhead, effort, and training costs.

10. RISK-SHARING

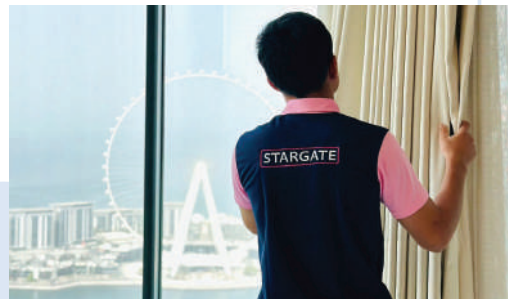
Outsourcing helps hotels by providing a full complement of services without the hotel management bearing the overhead. It enables risk-sharing with partners.

11. IMPROVED DATA SECURITY

These days, hotel businesses need to be cautious with the confidentiality of their guest data and the security of critical data. Outsourcing employees for housekeeping enables them to take care of a limited number of duties, thus streamlining security procedures.

12. PEACE OF MIND

The hotel management can now spend less money and time on in-house administration and operational work, and concentrate on higher and more productive endeavors. This helps them to maintain, advertise, and expand the hotel brand, and move towards their objectives in a collected and motivated manner.



MARBLE & STONE-CARE

In Dubai, marble plays a significant role in being present in many residential properties from both a design and practical perspective. At Stargate we have been servicing and caring for marble floors throughout Dubai for over 15 years. Whether you're wanting a finished matte, a polished floor, marble and tile restorations, or a simple cleaning and maintaining, Stargate marble care team expert at bringing your marble back to its original and pristine condition. Other services we offer are grout cleaning and coloring, restoring counter tops and vanities, repairing holes, in addition to working with terrazzo floors, concrete floors, ceramic floors, porcelain floors, and more!

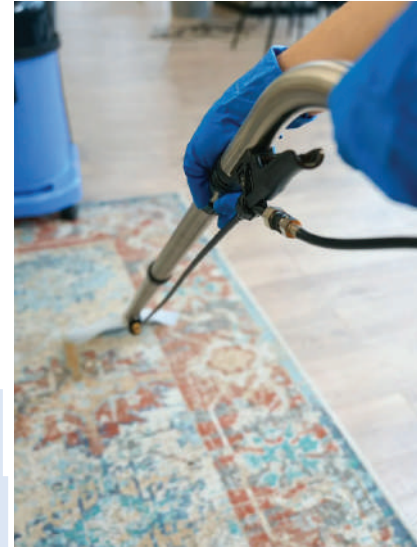
There are very few companies who have the experience and expertise to provide true professional marble restoration. At Stargate we are the preferred company in an ever growing portfolio of some of the most iconic buildings and locations in Dubai.



CARPET & UPHOLSTERY

At Stargate, we take pride in delivering top-notch carpet and upholstery cleaning services across Dubai. Our expert team uses advanced cleaning techniques and state-of-the-art equipment to ensure that your carpets and upholstery are impeccably clean and refreshed. We understand the importance of a clean and healthy environment, and our comprehensive cleaning solutions are designed to eliminate stains, allergens, and dirt, leaving your interiors looking pristine and feeling revitalized. Whether it's a residential setting or a commercial space, our attention to detail and commitment to quality ensure that every job is completed to the highest standard.

We are dedicated to providing a seamless and convenient experience for our clients. From the initial consultation to the final inspection, our professionals work with precision and care to deliver exceptional results. At Stargate, we prioritize customer satisfaction and aim to exceed your expectations with every service. Trust us to maintain the beauty and longevity of your carpets and upholstery, enhancing both the comfort and aesthetics of your space.



FIT OUT & VILLA - APARTMENT REFURBISHMENT

Stargate Building Solutions LLC established in the United Arab Emirates and registered in 2005 specializes in design, engineering and procurement in providing complete interior fit-out solutions for both residential villas and commercial properties. Over the past 18 years, Stargate has executed a wide range of projects from different industries including hospitality, retail, commercial, residential, education, and healthcare sectors.

Whether it is a new office, restaurant, hotel, residential or specialized project we provide turn-key solutions at very competitive costs.

FULL AUTHORITY APPROVAL SERVICES

FIT OUT AND JOINERY WORKS

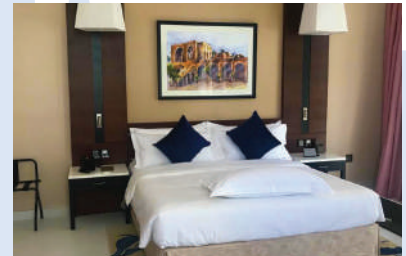
- Gypsum works
- Decorating Ceiling
- Wall Cladding
- Custom Office Furniture
- Decorative Outdoor Structure

Stargate has a fully trained team of technical staff including HVAC specialists, Electricians, cooling system engineers and maintenance technicians

We provide specialized services in the following areas:

MEP AND DATA WORKS

- Air Conditioning and Ventilation System
- Electrical
- Plumbing
- Cooling System
- Data Centre Equipment



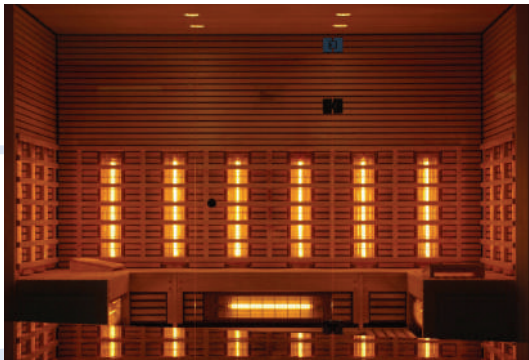
SPA & WELLNESS

Stargate Spa and Wellness recognizes the importance of maintaining a healthy body and mind and offers a range of high quality, durable, products designed to relax tired muscles and ease any aches and pains. Feel yourself letting go of that stress in a steam room, open your pores with some time in the sauna or kick back and relax in a whirlpool.

Stargate products cover everything from Finnish Saunas, expertly crafted from slowly grown quality spruce, to whirlpools equipped with powerful water jets that soothe every part of the body.

To ensure clients receive the best possible service, Stargate can help with product selection and designing from a wide range of spa accessories including sauna stoves, fragrances, disinfectants and lighting.

- **Traditional Finnish Sauna, Infrared Sauna and Bio-Sauna**
- **Steam Room and Shower, Turkish Bath and Hammam**
- **Rhassoul and Scrub Room**
- **Experience, Emotional and Journey Shower**
- **Ice Fountain, Ice Shower and Ice Cave**
- **Jacuzzi, Plunge Pool and Vitality Pool**
- **Himalayan Salt Rooms and Caves**
- **Spa and Massage Tables and Accessories**



MAINTENANCE SERVICES

Stargate has been providing residential property maintenance services since 2005 and after 18 years we now have clients in almost every community in Dubai, from Al Barari and Emirates Living, Emirates Hills to Town Square or one bedroom and penthouse apartments in the Marina. Building a great reputation takes time and consistent hard work of outstanding service delivery and that's exactly what we have done at Stargate.

We understand clients expectations and requirements that differ from owner occupiers to that of an absent landlord who is renting out their property. An owner occupier may expect a pest control or water tank clean included whilst a landlord will expect the tenant to pay for such a service. We can provide any services according to your personal requirements whether you are a tenant, landlord or owner occupier. Our maintenance services provide 24-7/365 total peace of mind coverage for your property for the core items and systems whether a villa, townhouse or apartment.

- **AC servicing**
- **Duct cleaning**
- **Emergency call outs – unlimited**
(60 Minute response time 24-7/365)
- **Standard call outs – unlimited**
- **Electrical & plumbing inspection**
- **Water tank cleaning**
- **Carpentry & handyman services**
- **Pest Control**
- **Handyman service**
- **Carpentry**
- **Masonry & tiles repair**
- **Window cleaning**
- **Drain flushing - roof drains and/
Or ground drains**

For our commercial clients, additional specific requirements can be considered according to operational requirements of your specific business operations.



AC SERVICING & DUCT CLEANING

DUCT CLEANING - RESIDENTIAL & COMMERCIAL

Residential properties and commercial premises should include duct cleaning as an essential part of any annual property maintenance program. In some premises it is a Dubai Municipality mandatory requirement as it relates to the health and safety of the occupants whilst also ensuring maximum operating efficiency of the air conditioning system thus saving costs.

At Stargate we have invested in the very latest technology and equipment with highly trained and experienced duct cleaning technicians who diligently remove any presence of mold or debris and disinfect your ducting using our industry best practice operating procedures delivered through protocols and standards as set out in our NAADUK membership (National Association Of Air Duct Specialists UK)



MOLD REMOVAL & TREATMENT

Stargate specialist environmental teams perform site assessments and inspections of residential and commercial properties to enable the programmed planning, containment, and removal of mold from your work or home environment. Our highly trained certified team remains constantly up to date with the latest mold restoration techniques and follows precise procedures to safely remove mold from your location. We conduct an extensive and thorough investigation to identify the problem areas and the source of mold contamination, and then, from planning to clean-up, we take steps to ensure that your environment is safe and mold-free.

Our mold removal program includes :

1. **Comprehensive program for bacteria and mold removal**
2. **Detailed cost estimate for complete bacteria and mold removal**
3. **Containment and specialist clean up processes following mold removal and treatments**

What Is Mold ?

Mold is present almost everywhere both indoors and outdoors. Mold spores are microscopic and are ever present in the air and can enter your home, office or building through windows, doors, AC systems or enter being carried on clothes or pets. Mold spores thrive on moisture and humidity and very quickly spread and develop into colonies when such conditions are present. These colonies produce allergens and irritants and if left untreated have the potential to cause serious health problems.

Is Mold Dangerous For Your Health ?

Mold may cause possible serious health problems, especially for people with allergy, existing respiratory problem (asthma or bronchitis) or weakened immune system. Mold can also trigger the production of microbes and bacteria. Exposure to these bacteria may cause inflammatory response in some people according to the World Health Organization. (WHO)

The WHO also note that mold and the microbial agents it produces may increase the risk of bronchial and fungal infections and lower respiratory tract problems in previously healthy adults and children. Mold allergies can produce similar symptoms to other allergies, such as hay fever, or seasonal allergies. In these also, airborne substances can affect the upper respiratory tract.

Symptoms Typically Include:

- **Blocked or runny nose**
- **Itchy throat**
- **Watery eyes**
- **Itchy nose**
- **Sneezing**
- **Skin irritation**

Mold remediation and disinfection are specialist work which should only be managed and carried out by a professional and certified company like Stargate. This will ensure the effective removal of both surface and airborne mold spores, in order to restore for you a safe and healthy indoor environment. If you have a dangerous mold build-up or suspect you might, in your home or business premises don't wait and allow it to get worse. From our first inspection to the final process, Stargate offer a complete and comprehensive mold remediation service which includes if needed any repairs or restoration works.

Eliminate a potential health hazard and make your home and work environment safe for your family or business!



ECO-MAID SERVICES



Eco-maid, launched in 2005 is now one of the largest professional maid's services company in Dubai. Our reputation has been earned by consistently delivering reliable, trustworthy, on time and highly professional maid services.

RESIDENTIAL SERVICES

- Part time maids
- Full time maids
- Part time helper
- Baby sitting
- Deep cleaning (move in / move out)
- Carpet shampooing
- Upholstery cleaning

COMMERCIAL CLEANING

- Shop and boutiques daily cleaning
- Full time boutique helper
- Office cleaning
- Full time office help staff
- Building and Mall cleaning



CONSTRUCTION CLEANING

We offer post construction clean up service for all types of projects, no matter what size.

We focus on all aspects and details of your newly constructed or renovated property, making sure that You are completely satisfied with our cleaning services.

- Internal cleaning
- External / facade cleaning
- Car park / basement cleaning
- High Rise cleaning



OUR CLIENTS



FIVE HOLDINGS

VOCO[®]
AN IHG HOTEL

RIXOS
PREMIUM SAADIYAT ISLAND
• ABU DHABI •

ADDRESS
HOTELS + RESORTS

TII Technology
Innovation
Institute

Marriott

CROWNE PLAZA[®]
HOTELS & RESORTS

الغزير
Al Ghurair

مركز دبي العالمي للتجارة
DUBAI WORLD TRADE CENTRE



HYATT[®]

Fairmont
HOTELS & RESORTS

ATLANTIS
THE PALM, DUBAI

Hilton
HOTELS & RESORTS

American Vintage

STEIGENBERGER
HOTELS AND RESORTS

فندق ريفيا الشرق
EASTERN MANGROVES HOTEL & SPA, ABU DHABI
BY ANANTARA

DreamInn
DUBAI

Palazzo Chateau
DUBAI



CHANEL

إكسبو 2020
EXPO 2020
DUBAI, UNITED ARAB EMIRATES

BOOKTOPIA
TRAVEL & TOURS

TIFFANY & CO.

devere
Acuma

Van Cleef & Arpels

ARMANI

VIDA
RESIDENCES

BVLGARI

GUCCI



BOTTEGA VENETA

pullman
HOTELS AND RESORTS

البنوك الوطنية للتعاون
National Investment Corporation (NIC)

DUBAI CREEK
HARBOUR

FINASI
EST. MILANO 1949

CITY
WALK

EMIRATES PALACE
MANDARIN ORIENTAL
ABU DHABI

ibis

Le MERIDIEN

البراري
al barari

pullman
HOTELS AND RESORTS

UNLOCK
STAYS

DUBAI HILLS
ESTATE

SOFITEL
LUXURY HOTELS

Kempinski
HOTELIERS SINCE 1897

الشركات العربية للتقنية
ARABIAN BANCHES

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• Hotels • Catering • Transport • Tours

ecos
Dubai Hotel at Al Furjan



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